

Odour Management User Group

WRc facilitates a collaboration user group for specialist treatment professionals.

Challenge

Odour Management is a specific and niche service area which is managed by a small number of people across all water and waste water utility companies. As a result of a small number of people responsible for this area, it can be difficult to find opportunities or events to speak with counterparts in other companies about their specific areas of challenge, technology applications, or best practice.

Objectives

With WRc's extensive experience in advising on odour management, it was decided that a forum should be created in order to facilitate knowledge transfer, best practice and solution sharing in order to improve and develop greater understanding and awareness of the challenges faced across the country with regards to odour control.

Outcomes

The quarterly meetings, hosted by WRc and attended by numerous UK utility companies, presents an opportunity for participating companies to present, demonstrate and discuss a variety of subjects that are both topical and relevant to the odour management challenge. The forum facilitates use of monitoring and odour complaint data to achieving positive outcomes. Speakers from technology providers and regulators are invited by WRc to present to the group to prompt dialogue and find solutions to specific challenges faced. Contributors are invited to share case studies of particular interest or note.

Benefits to client

The forum allows for greater collaborative learning, knowledge exchange and best practice development for all aspects of odour management.

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The meetings introduced other stakeholders such as the regulatory bodies, consultants and contractors, which helped to foster a collaborative and informed dialogue on management of odours.

*Ian Evans,
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