



ESSENTIALS FOR MANAGING DRAIN REPAIR

Course Overview

A two-day training programme to improve understanding of the cost-effective use of this key maintenance discipline. Based on **The Drain Repair Book 2nd Edition**, prepared by WRC on behalf of the insurers' Drainage Forum, it examines the investigation and repair of domestic and light industrial drains, and identifies the key decisions for selecting appropriate repair techniques. Special emphasis is given to the impact of repair selection on cost and performance.

Participant profile

Professionals and managers who need to develop their understanding of the drain repair sector and their business skills in commissioning surveys and repairs, to support their current role or future career:

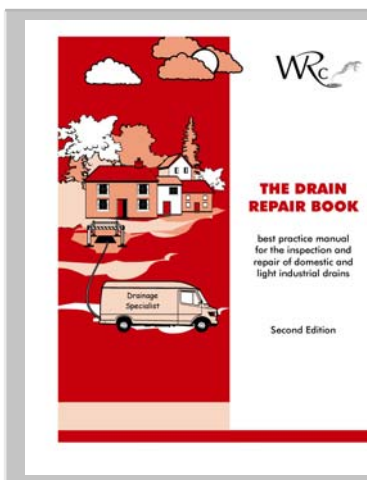
- insurers
- loss adjusters
- environmental health departments
- building control departments
- property management
- drain repair companies
- repair product manufacturers

Course dates:
21 and 22 July 2010

Venue: **WRC Swindon**

Duration: **2 days**

Cost: **£660** (+£115.50 VAT)
(includes a Drain Repair Book and
Sewer Jetting Code of Practice)



Published in association with

Objectives

The course underpins the business processes relating to identifying the need for repairs and the selection of the appropriate techniques. It equips delegates with understanding of:

- Drain design and layout
- Common causes of failure
- Best practice requirements of the insurance industry
- Correct commissioning and interpretation of drain surveys
- Selection of appropriate repair techniques
- Cost and performance implications
- Monitoring the quality of work

Contents

Understanding the sector

- The UK drain repair industry
- The insurers' Drainage Forum
- Industry best practice initiatives

Drain systems

- Design and construction
- Mechanisms of failure

Responsibility & claims procedures

- Assessing responsibility for drain repairs
- Generic procedures in insurance claims handling



Investigation

- Methods and procedures for site investigation
- Drain cleaning
- CCTV inspection
- Leakage testing
- Drain condition grading

Identifying the need for repairs

- Economic approach
- Maintaining the serviceability of drains

Selection of repair techniques

- Selection of repair techniques
- Specification for the repair of drains
- Materials specification for cured-in-place systems
- Costs of different repair techniques

Quality and monitoring

- Specifying repair work and materials
- Monitoring of repair work
- Building control

For further details and to book please go to www.wrcplc.co.uk/, News, Events

For any queries call Martine Gibbons on **01793 865056** or email drainrepair@wrcplc.co.uk

Presented by:



With specialist input on generic procedures in insurance claims by



THE ASSOCIATION OF INSURANCE BROKERS WINNER Churchill, CIS, Norwich Union, Royal & SunAlliance, Zurich



DRAIN REPAIR COURSES TERMS AND CONDITIONS

Programme

Owing to our commitment to continuous improvement of the course, WRc plc reserves the right change the course content and/or trainers.

Course dates and venues

WRc plc reserves the right to alter or cancel published dates and change venues without liability

Fees

All fees are current at the time of going to print; however, WRc plc reserves the right to change them.

Bookings

Bookings will only be accepted provided WRc receives a completed booking form plus the appropriate payment in full. Late bookings may be accepted at the discretion of WRc.

Places are allocated on a first-come first-serve basis. If there are no places on the date selected then you may either:

- Transfer your booking to an alternative date; or,
- Be given a full refund.

Confirmation

On receipt of your booking and clearance of the fee to WRc's bank, WRc will confirm your place on the course. Only those people who receive confirmation will have a place on the course.

Cancellation

Cancellations will incur the following charges:

- More than 28 days before the course – 90% refund;
- 15-28 days before the course – 50% refund;
- Less than 14 days before the course – no refund.

Transfers

You may transfer to a different date for the course provided that there is space available.

Transfers will incur the following charges (not applicable where a transfer is offered by WRc when a course date is full):

- More than 28 days before the course date – no additional fee;
- 15-28 days before the course date - 20% additional fee 1-14 days before the course date - 50% additional fee.

Substitutions

If you are unable to attend, a substitute participant is generally acceptable. For safety and housekeeping reasons we request that you provide details to WRc at least 1 working day in advance.