



## WRc STATEMENT OF QUALITY POLICY

WRc plc provides sustainable and robust solutions to new or difficult problems to enable our clients to innovatively provide a safe, reliable and efficient service to their customers. We operate in the UK and Europe in the water, environment, waste management and gas sectors. Our clients consist of the UK water and gas utilities, their trade organisations, manufacturers, the waste and resource industry, their regulators, UK government and the European Commission.

The business philosophy of WRc is to place an emphasis on the use of robust science and technical excellence to underpin its services and to create and develop long term relationships with customers to help them face the challenges of the 21<sup>st</sup> Century. It is a fundamental requirement that every project undertaken by the business shall be conducted in accordance with the highest ethical and business standards.

WRc has a policy of continual improvement of both its methodology for projects and its customer focus ensuring that we understand the customer's needs, both now and in the future.

As part of these objectives, we will:

- Create value in everything we do.
- Be driven by our clients' needs.
- Be recognised externally as a centre of innovation and technical excellence.
- Be seen as a fair, challenging and rewarding place to work.
- Be an independent company majority owned by our employees.
- Be debt-free and in control of our own destiny

To assist in achieving this, WRc has developed and implemented a Quality Management System that is structured to meet the requirements of **BS EN ISO 9001:2008**. The Quality Management System is reviewed regularly and records of the reviews are maintained.

WRc is totally committed to the full and effective working of the Quality Management System, and everyone is responsible for applying the requirements of the system to all their work.

Signed: **Tony Griffiths, Managing Director**

A handwritten signature in purple ink, appearing to read 'Tony Griffiths'.

Date: July 2014